

## PATENT

Attorney Docket No. 00-5013  
Application Serial No. 09/685,906

## IN THE SPECIFICATION

✓  
Please replace the paragraph beginning on page 1, line 12, and ending on page 1,

line 23, with the following amended paragraph:

PH  
Companies offering telecommunications services, such as landline telephone, wireless telephone, Internet or other services, typically maintain tremendous databases concerning the provisioning and inventorying of the services that they provide. For landline telephone services, for example, such a database typically includes, for each assigned telephone number, the name of the customer to which the number is assigned, the terminal location to which the services are provided, the features associated with the number (such as, for example, speed dialing, call waiting, caller identification, call forwarding and the like), and other information necessary to effectively administer and manage services provisioning.